

Privacy Policy

This Privacy Policy constitutes a legal agreement between you, as the user of the Website, and Bit4me Limited, as the owner of the Website. Throughout this Privacy Policy we will refer to you as "you", and we will refer to Bit4me Limited as "we", "us", "Cryptovest" or "Bit4me".

1. Application

This Privacy Policy sets out the principles governing our use of your Personal Data (we define the term "Personal Data" below). It applies to you as soon as you first use the Website, and you are deemed to have agreed to be bound by it upon your first use of the Website. If you do not wish to continue to be bound by this Privacy Policy, please stop using the Website now.

2. Relationship to Other Agreements

In addition to this Privacy Policy, our Terms of Service and our Referral Fee Terms apply to you and everyone else who uses the Website. We refer to the Terms of Service, the Fee Terms and the Privacy Policy together as the "Website Agreements". During your use of the Website, you may choose to agree to be bound by certain other agreements: for example, if you wish to sign up to Cryptovest, you will need to agree to a Membership Agreement, and if you wish to invest in Cryptovest, you will need to agree our Investment Agreement. We refer to all of these other agreements as the "Platform Agreements", because rather than just governing your technical use of the Website, they set out the substantive terms that govern your relationship with us when you make use of our platform.

The Website Agreements will continue to apply to you even after you have agreed to a Platform Agreement. However, if it turns out that there is a conflict between the Website Agreements and a Platform Agreement that you agree to, the Platform Agreement will take precedence.

3. Collecting Your Personal Data

When you use the Website, we may ask you to provide certain personal information, such as your contact details and demographic information. We may supplement the personal information you provide us with information about you that we receive from third parties. We refer to all this information – both what you provide us and what we collect from other sources – as your "Personal Data".

4. Processing and Storing Your Personal Data

The principal purposes for which we process and store your Personal Data are:

- To confirm your identity to create your account and ensure that you are eligible to use the services provided on the Website.
- To conduct required anti-money laundering checks on you in connection with certain transactions you may conduct via the Website.
- To process payments and investments in connection with the services provided on the Website.
- In the case of investors looking to allocate capital, to confirm that you are eligible to make investments through the Website in accordance with relevant legislation.
- To provide you with information about your account and any investments or payments you have made.
- To monitor, improve and administer the Website and the services provided on the Website.
- To enable us to conduct surveys and analysis, and aggregate user profiles.
- To provide you with information about our business, and on other selected products and services that we think may be of interest to you (unless you have asked us not to do so).
- To measure, understand, or improve the effectiveness of advertising we provide to you and others.
- To enable us to comply with our legal obligations
- To contact you to ensure customer satisfaction in respect of our role as a website provider and assist you in getting the best value from our service.
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Full details of these purposes are set out in our notification to the Information Commissioner's Office under the UK Data Protection Act 1998.

5. We Will Not Share Your Personal Data

Any of your Personal Data that is collected by Cryptovest or its affiliates will be kept confidential by Cryptovest and its affiliates, and we will not disclose it to any third parties. We will also delete or encrypt your details on your request. The only exceptions to this are:

- We may disclose certain of your Personal Data to third-party service-providers solely in the course of their provision of services to Cryptovest, and you acknowledge and agree that in doing so your Personal Data may be transferred outside the European Economic Area. We will take reasonable precautions to ensure that these service-providers are obligated to keep confidential any of your Personal Data that they use.
- We may disclose certain of your Personal Data if we are required to do so by law, regulation or the order of court or other legitimate government body or arbitration panel. This includes, among other things, any Personal Data that may be requested by HM Revenue & Customs.
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6. Changes of Business Ownership and Control

We may, from time to time, expand, reduce or sell our business, and this may involve the transfer of certain divisions or the whole business to other parties. Your Personal Data will, where it is relevant to any division so transferred, be transferred along with that division and the new owner or newly controlling party will, under the terms of this Privacy Policy, be permitted to use your Personal Data for the purposes for which it was supplied by you.

7. Security of Your Personal Data

We endeavor to take all reasonable steps to protect your Personal Data, including the use of encryption technology. However, we cannot guarantee the security of any Personal Data you disclose online. In using the Website, you accept the inherent security implications of engaging in transactions online over the internet, and you agree that you will not hold us responsible for any breach of security unless we have been grossly negligent or in willful default.

8. Use of Cookies

"Cookies" are small files that reside on your computer's hard drive, generally contain an anonymous unique identifier and are accessible only by the website that placed them there and not any other sites.

Cryptovest may set and access Cookies on your computer. In addition, we may gather certain information about you, including details of your operating system, browser version, domain name and IP address, and the details of any website you linked from to the Website. We do this in order to enable us to provide the services available on the Website and to monitor and improve the Website.

To the extent that we have third-party advertisements on the Website, those third parties may also place, set and access Cookies on your computer. They do this to track how many unique users have seen a particular ad and to provide advertisements that are more relevant to a given user's interests. We do not have access to these cookies, and other than allowing them to be served, we play no role in these Cookies at all.

You can choose to enable or disable Cookies in your web browser. By default, your browser will accept Cookies, however this can be altered. In addition, you may delete Cookies that have already been placed on your hard drive. For further details please consult the help menu in your browser. Disabling or deleting Cookies may prevent you from using the full range of services available on the Website.

9. Communications between You and Cryptovest

We may intercept, record and/or monitor any communication(s) (including telephone calls or other electronic communications) between you and us. We may do so in order to resolve queries in the future and for the purposes of ensuring security, staff training and complying with our regulatory and legal responsibilities.

In the case of communications by email you should note that, as emails are not encrypted (and may therefore be intercepted by third parties) and as the identity of the sender cannot be confirmed, you must NOT provide your security details by email and should avoid providing any Personal Data to us by email.

10. Obtaining Copies of Your Personal Data

In the event that you wish to see a copy of all of your Personal Data held by us, email us at info@phoenixinvestor.co.uk

A request for a copy of your Personal Data should be accompanied with payment of a £10 administrative fee.

11. Changes to Your Personal Data

If you see that any of your Personal Data that is included in the "Profile" section of your Cryptovest account is inaccurate, please revise or update it by contacting us by email. It is your responsibility to ensure that any Personal Data you have provided to us remains accurate and to notify us (either by the Website or by letter) if there are any changes in your Personal Data.

12. Severability

We have made every effort to ensure that this Privacy Policy adheres strictly with the relevant provisions of the UK Data Protection Act 1998 and other applicable laws. However, in the event that any of these provisions are found to be unlawful, invalid or otherwise unenforceable, this provision is to be deemed severed from this Privacy Policy and shall not affect the validity and enforceability of the rest of the Privacy Policy. This clause on "Severability" shall apply only within jurisdictions where a particular term is illegal.

13. No Waiver

In the event that either you or we fail to exercise any right or remedy contained in this Privacy Policy, that does not mean you or we (as applicable) have waived that right or remedy and so shall not be construed as a waiver.

14. Revisions

From time to time we may update this Privacy Policy to take account of changes in the law or for any other reason. If we update this Privacy Policy, we will post a new version on the Website, and as soon as you use the Website after they are posted, you will be deemed to have agreed to the updated version, but you will still be bound by the terms of any previous versions to which you have agreed or been deemed to agree. If there is a conflict between two versions of the Privacy Policy to which you have agreed or been deemed to agree, the more recent version shall take precedence unless it is expressly stated otherwise.

15. Communications

If you wish to communicate with us about anything related to this Privacy Policy you may contact us by email.

16. Choice of Law

This Privacy Policy shall be governed by and construed in accordance with the laws of England and Wales.

17. Jurisdiction

You agree to submit to the exclusive jurisdiction of the courts of England and Wales. This means that if you want to bring a legal action against us, or we want to bring a legal action against you, it must be done in one of these courts.

18. Definitions

We have used a few capitalized terms in this agreement, which means that they have specific definitions. In some cases, the definition is set out when they are first used, but in a few cases, we give the meaning below instead.

- Website means the website that you are currently using (www.cryptovestfs.com) and any sub-domains of this site unless expressly excluded by their own terms and conditions.